## **BUSINESS CONDITIONS AND SENTIMENTS**

Insights from a survey of businesses run by the Australian Bureau of Statistics on 10-17 February 2021



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### **OVERVIEW**

- The Australian Bureau of Statistics (ABS) in mid-February ran a survey of businesses on the impact of COVID-19.
- The survey revealed business conditions have continued to improve over recent months, although challenges remain.
- The primary factor affecting businesses in February was COVID-19 restrictions; 41% of businesses reported being significantly impacted by restrictions, down from 53% in April 2020. Businesses in the accommodation & food services industry were the most affected.
- The second key factor impacting businesses in February was reduced cash flow (30%). This has halved since April 2020 (72%).
- The share of businesses reporting reduced demand has also more than halved since April 2020 28% compared to 69%.
- The proportion of businesses expecting a decrease in revenues halved in February to 13% compared with 27% in the previous month. More businesses also lifted their revenue expectations 27% compared to 22% in January.
- The share of businesses reporting an increase in operating expenses in February stayed the same as in January at 22%.
- In February, 41% of businesses reported their cash on hand could cover less than 3 months of business operations. This is up from 29% in October 2020. Small and medium businesses (42% and 40%) were more likely to have less than 3 months of cash on hand available compared with large businesses (24%).
- Over the past three months, 14% of businesses sought additional funds. Businesses in mining and arts and recreation were most likely to seek extra funds. Of those businesses that sought funds, 18% reported they were unsuccessful.
- Among businesses that did not seek additional funds, the number one reason given was that they had sufficient funds. Another key reason was they were unwilling to increase debt 30% of medium-sized businesses and around 42% of small businesses.
- Over the next 3 months, 23% of businesses have business investment plans. Of these businesses, 52% reported that spending would be higher than usual for this time of year and 28% reported it would be the same as usual.
- Finally, in February, 8% of businesses surveyed increased their number of employees.



### FACTORS IMPACTING BUSINESS

#### What is impacting businesses in February? (a)(b)



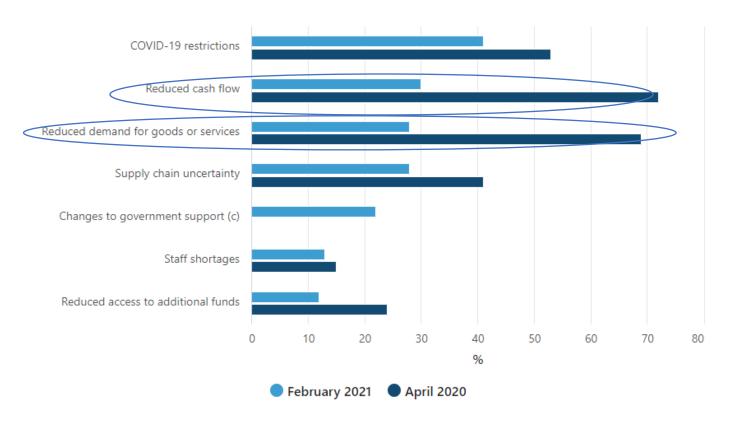
- COVID-19 restrictions were the most significant factor impacting businesses in February (41%). This is down from 53% of businesses in April 2020.
- Reduced cash flow was the second most common factor (30%), followed by reduced demand (28%).



<sup>(</sup>a) Proportions are of all businesses

<sup>(</sup>b) Businesses could provide more than one response to the question

### FACTORS IMPACTING BUSINESS



- Every factor affecting business has improved in February 2021 compared with April 2020.
- The share of businesses impacted by reduced cash flow was 30% in February. This compares to over 70% in April 2020.
- There has also been a large decline in in the share of businesses reporting reduced demand in February (28%) compared with April 2020 (69%).

- (a) Proportions are of all businesses
- (b) In April 2020, businesses were asked about how they expected COVID-19 to adversely impact them over the next two months
- (c) Not included as a response option in April 2020



### **BUSINESS IMPACTS BY INDUSTRY**

Factors impacting businesses	Top industries	
COVID-19 restrictions	80% Accommodation and food services 70% Arts and recreation services 69% Administrative and support services	
Reduced cash flow	53% Arts and recreation services 44% Manufacturing 43% Administrative and support services	
Reduced demand	59% Administrative and support services 41% Information media and telecommunications 38% Retail trade	
Supply chain uncertainty	62% Wholesale trade 61% Manufacturing 41% Information media and telecommunications	
\$ Changes to government support measures	46% Manufacturing 41% Information media and telecommunications 39% Arts and recreation services	
Staff shortages	23% Other services(c) 21% Arts and recreation services 21% Health care and social assistance	
Reduced access to additional funds	23% Arts and recreation services 20% Administrative and support services 19% Information media and telecommunications	

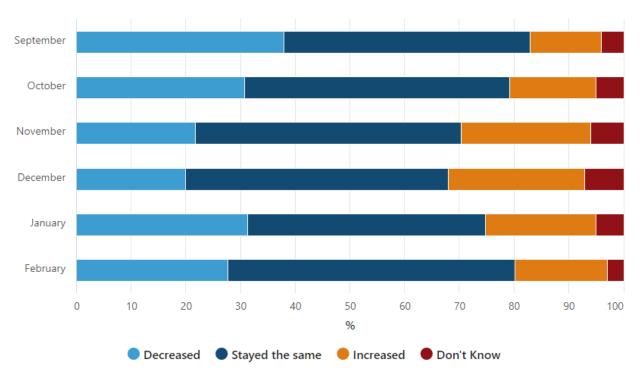
- COVID-19 restrictions are having the greatest impact on accommodation & food services (80% of businesses in this industry).
- Reduced cash flow is the most common factor affecting businesses in the arts & recreation services industry.

- (a) Proportions are of all businesses
- (b) Businesses could select more than one response
- (c) Includes repair and maintenance, personal (e.g. hairdressers) and other services



### **REVENUES**

#### Changes in revenue, September 2020 to February 2021 (a)(b)



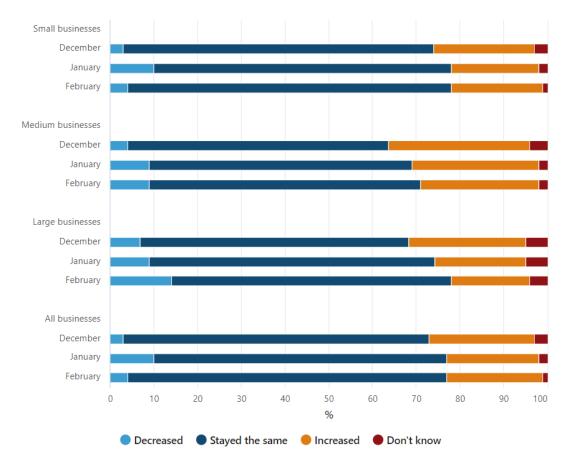
- In February, 28% of businesses reported a decline in revenue compared with 38% in September.
- Separately, revenue expectations for February, reported in January, showed the proportion of businesses expecting a decrease halving (13% compared to 27% expected for January) and a larger proportion expecting an increase (27% compared to 22%).

- (a) Proportions are of all businesses
- (b) Businesses were asked to report changes over the last month



### **OPERATING EXPENSES**

#### Changes in operating expenses in December, January and February, by employment size (a)(b)



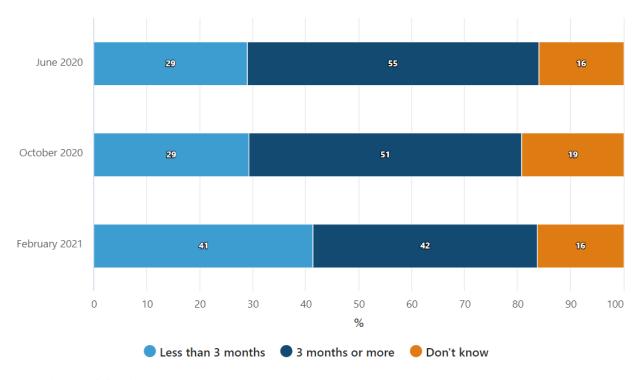
- One in five (22%) businesses reported an increase in operating expenses in February, consistent with January.
- Medium businesses were more likely than small and large businesses to report an increase in operating expenses in December, January and February.

- (a) Proportions are of all businesses
- (b) Businesses were asked to report changes over the last month



### **CASH ON HAND**

#### Length of time cash on hand could cover business operations, June, October & February (a)



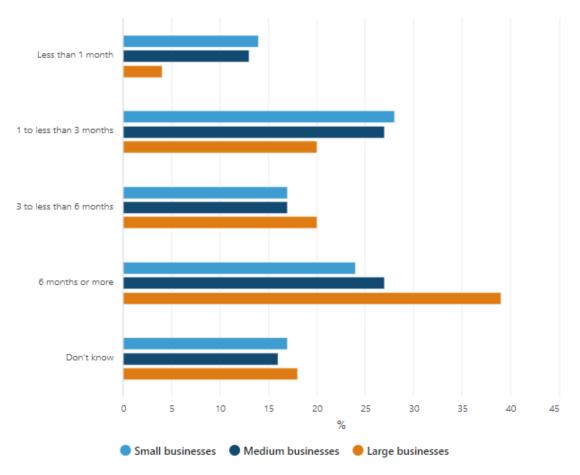
(a) Proportions are of all businesses

- Cash on hand includes savings and assets that can easily be sold, as well as unused credit facilities.
- In February, 41% of businesses did not have enough cash on hand to cover less than three months of business operations. This compares to 29% in October and 29% in June.



### CASH ON HAND BY EMPLOYMENT SIZE

#### Length of time cash on hand could cover business operations, by employment size, February (a)



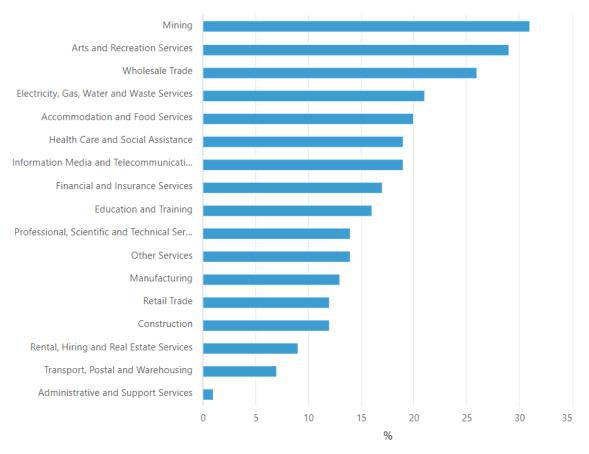
- Small and medium businesses (42% and 40%) were more likely to have less than 3 months of cash on hand available compared with large businesses (24%).
- Large businesses were the most likely to report having six months or more cash in hand available; 39%, compared to 27% of medium businesses and 24% of small businesses.

(a) Proportions are of all businesses



### **BUSINESS CREDIT BY INDUSTRY**

#### Businesses that sought additional funds, by industry (a)



- Over the past three months, 14% of businesses sought additional funds.
- Businesses in mining (31%) and arts and recreation (29%) were most likely to seek funds.
- Businesses in the administrative and support services sector (1%) were the least likely to seek funds.

Businesses that sought additional funds

(a) Proportions are of all businesses



### BUSINESS CREDIT - OUTCOME OF FUNDING APPLICATION

#### Outcome of funding sought by businesses, by employment size (a)(b)

Small businesses	Medium businesses	Large businesses	All businesses
%	%	%	%
61	80	86	62
15	10	21	15
18	6	1	17
5	6	3	5
	businesses % 61 15	businesses         businesses           %         %           61         80           15         10           18         6	businesses         businesses           %         %           61         80         86           15         10         21           18         6         1

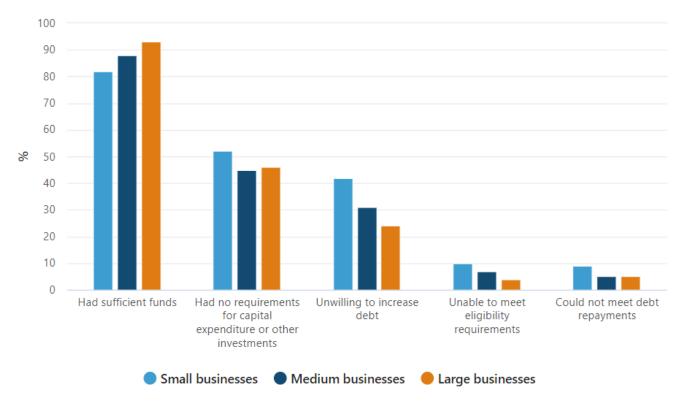
- (a) Proportions are of businesses that sought additional funds in the last three months
- (b) Businesses could provide more than one response

- Businesses that sought additional funds reported whether they were successful in obtaining those funds.
- Almost one in five small businesses (18%) that had sought additional funds reported they were unsuccessful.
- Medium and large businesses had better outcomes when applying for funds. Only 6% of medium businesses and 1% of large businesses were unsuccessful in obtaining funds.



### BUSINESS CREDIT - REASONS FOR NOT SEEKING FUNDS

#### Reasons for not seeking additional funds, by employment size (a)(b)



- Of businesses that did not seek additional funding, over 80% said this was because they already had sufficient funds.
- Another key reason was they were unwilling to increase debt – 30% of medium-sized businesses and around 42% of small businesses.

- (a) Proportions are of businesses that did not seek additional funds
- (b) Businesses could provide more than one response



### **BUSINESS INVESTMENT PLANS**

#### Businesses with any capital expenditure plans over the next three months (a)



- (a) Proportions are of all businesses
- (b) Proportions are of businesses with capital expenditure plans over the next three months

- 23% of businesses have capital expenditure plans over the next three months.
- Of these businesses, 52% reported that spending would be higher than usual for this time of year and 28% reported it would be the same as usual.
- The most common factors influencing capex plans were uncertainty over the economic outlook (30%) and COVID-19 restrictions (28%).



### BUSINESS INVESTMENT PLANS BY BUSINESS SIZE

# Capital expenditure plans over the next three months, by employment size

	How capital expenditure plans compare to what is usual this time of year(a)(b):			
Proportion of businesses with capital expenditure plans	Higher than usual	Same as usual	Lower than usual	Don't know
Small businesses  22% have capital expenditure plans (c)	53%	27%	10%	10%
Medium businesses 36% have capital expenditure plans (c)	50%	35%	4%	11%
Large businesses  57% have capital expenditure plans (c)	21%	56%	12%	11%

<sup>(</sup>a) Proportions are of businesses with capital expenditure plans over the next three months

- Small businesses were more likely to report that their capex plans were higher than usual at this time of year (53%).
- However, small businesses had the lowest share of capex plans (22%) compared with 36% for medium businesses and 57% for large businesses.

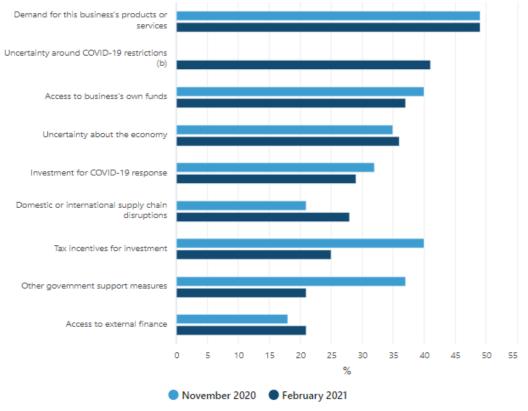


<sup>(</sup>b) The sum of the component items do not equal 100% due to rounding

<sup>(</sup>c) Proportions are of all businesses

### FACTORS AFFECTING BUSINESS INVESTMENT PLANS

Factors influencing businesses with future capital expenditure plans, November 2020 and February 2021 (a)



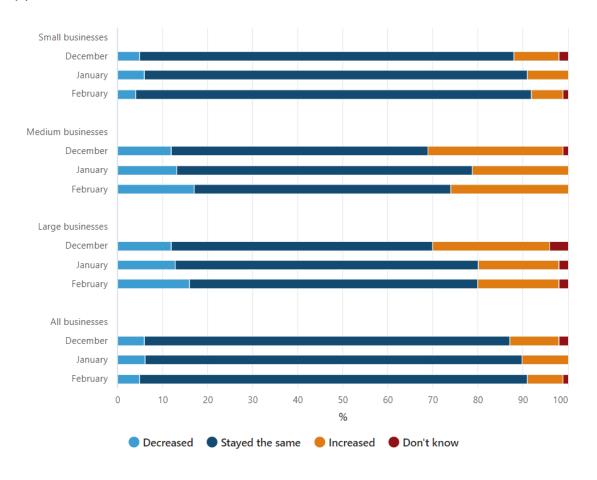
- (a) Proportions are of businesses with capital expenditure plans
- (b) Not provided as a response option in November

- For those businesses with planned capital expenditure, the most common factor influencing expenditure plans was demand for products or services (49% in November 2020 and February 2021).
- Tax incentives for investment ad other government support measures fell in importance between November 2020 and February 2021.



### **EMPLOYMENT**

Changes in number of employees in December, January and February, by employment size (a) (b)



- In February 8% of businesses increased their number of employees, broadly in line with January (10%) and December (11%).
- Meanwhile, 5% of businesses reported a decline in employees in February.



### SURVEY DETAIL

- The ABS renamed this survey to Business Conditions and Sentiments. It was previously called Business Indicators, Business Impacts of COVID-19.
- In responding to the survey, businesses are asked to provide a best estimate only, without accessing records or reports.
- The survey was conducted through a telephone based survey between 10 and 17 February.
- The survey is based on a random sample of approximately 2,000 units stratified by industry and employment size.
- The final response rate was 64% (or 1,281 responding businesses).
- The survey sample is re-weighted to adjust for non-responses.
- Businesses who did not respond might not have done so because they are adversely impacted by COVID-19. If this were the
  case there is potential for systematic bias in these estimates. That would mean that the responses in this survey would
  underestimate the impact of COVID-19 on businesses.



# CONTACTS

Chief Economist	Senior Economist	Economist
Besa Deda	Hans Kunnen	Matthew Bunny
dedab@stgeorge.com.au	hans.kunnen@stgeorge.com.au	matthew.bunny@stgeorge.com.au
(02) 8254 3251	(02) 8254 1316	(02) 8254 0023



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